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Company: Royal United Hospitals Bath  
NHS Foundation Trust  
Segment: Healthcare  
Property types: Outpatient facility and  
hospital residential building  
Location: Bath

ensures access rights can be personalised to meet an individual's exact requirements.

The system helps simplify key management too; a member of staff is able to access a range of rooms and areas from a single key, rather than having to carry around a collection of them. Furthermore, the fact that one key can open a number of locks means less duplicates are needed. Should there be a security breach, it's easy to identify who has access to a particular area and ensure the appropriate action is taken.

One of the key features of Triton<sup>2</sup> is its long-lasting patent protection. Guarding against unauthorised and 3D key copying, Triton<sup>2</sup> is patented until 2036 for guaranteed peace of mind. Keys can only be cut by registered dealers, maintaining a high level of security should a key ever be misplaced.

"We've been so impressed with the Triton<sup>2</sup> master key system from ASSA ABLOY that we're now planning to review the rest of the estate in line with the capabilities of the platform, with a view to roll it out to other facilities across the site.

"The system delivers an assured future-proof solution. Even simple considerations, such as the fact that Triton<sup>2</sup> is available with a comprehensive range of cylinder profiles to suit every type of lockcase, helps us save money in the long run by making sure we would not have to install new lockcases if we were to expand the system to existing buildings across the site.

"ASSA ABLOY's Triton<sup>2</sup> is so impressive because it perfectly meets the complicated key needs of a healthcare site such as ours, but does it in such an intuitive, efficient and easy to manage way."

Anthony Green, Senior Estates Officer at Royal United Hospitals Bath NHS Foundation Trust

## Challenge

A key facility at the Royal United Hospitals Bath NHS Foundation Trust is the Royal National Hospital for Rheumatic Diseases and Brownsword Therapies Centre. The Centre is an outpatient facility providing treatment, care and education to those recovering from episodes of illness or injury, or who need help managing long-term conditions.

Another important building is Bernard Ireland House, which offers specially-designed accommodation for patients, with facilities including group treatment areas, office space, and a dedicated therapeutic courtyard area.

When searching for a suitable master key system for these buildings, the Trust had a wide range of requirements that needed to be satisfied. Hospitals and healthcare estates typically have large and complex key demands, because of the high number of staff employed, the variety of areas requiring different levels of access rights, and the fact that security and safety must not be compromised.

## Solution

Fortunately, Triton<sup>2</sup> was ideally suited to meet the Trust's needs. Supplied and installed by local distributor Gemsec, the platform raises security standards by ensuring employees have different levels of security access based on their roles, significantly reducing the risk of unauthorised access and security breaches. A hierarchy of access rights means no matter what an individual's role at the site – whether it's a general manager, doctors and nurses, tenants, porters, and so on – all have access to only the areas they need. And within each type of role, a large availability of differs

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