

Twycross Zoo extends ASSA CLIQ® Remote to new £3.5 million Chimpanzee Eden facility

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Company: Twycross Zoo
Segment: Leisure
Property type: Zoo
Location: Atherstone, Warwickshire

Challenge

The award-winning conservation charity Twycross Zoo has launched a £3.5 million Chimpanzee Eden facility. Covering 1,160 square metres, the new multi-storey habitat has been designed to replicate a wild environment, providing outstanding facilities for animal welfare, research, education and visitors.

With more than 500,000 people visiting the zoo every year, security and safety is of paramount importance. Twycross Zoo required an access control system to help manage who could enter the new Chimpanzee Eden facility, as well as ensure the enclosure could be secured for health and safety reasons.

Solution

Twycross Zoo has worked closely with installer Rossells Locksmiths since 2016, when the ASSA CLIQ® Remote system was specified for the zoo's Gibbon Forest habitat. Its success over the past few years ensured it was the logical choice when considering how the zoo's cutting-edge new chimpanzee development would be secured.

ASSA CLIQ® Remote has been selected to help control who can access the three-storey building. It provides an easy-to-use electromechanical locking system, using high-end micro-electronics and programmable keys and cylinders. This gives Twycross Zoo flexible control over access rights. The system also provides a full audit trail for assured peace of mind.

The zoo can programme and update each key remotely, removing or granting access privileges for the key holder in real time. This ensures only those with the necessary access rights can enter an area, eliminating the security risks associated with lost or stolen keys.

The system has also recently been extended to a new tiger habitat at the zoo.

"We were so pleased with the level of security and peace of mind that ASSA CLIQ® Remote has provided in our Gibbon Forest, it was an easy decision to choose to extend the system to our new Chimpanzee Eden facility and Sumatran tiger development."

"The system's flexibility makes it the ideal security solution for us. Only keepers that have been permitted access can enter these sites, and we can control the period of time when those keys are active. If there's a concern about one of the keys, we are able to take it off the system immediately and de-activate it."

"As such, while the security element of the system has been really important, it's been the flexibility of the technology that has really benefited us. It has given us the opportunity to build a security and access control system that's really bespoke to our needs."

Neil Dorman, Curator – Conservation Programmes and Planning at Twycross Zoo

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