

# ASSA CLIQ® Remote cuts costs and time spent protecting vacant properties

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door opening solutions





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Company: Rotherham Metropolitan Borough Council  
Segment: Public services  
Property type: Public housing  
Location: Rotherham, South Yorkshire

With no wiring needed, ASSA CLIQ® Remote cylinders are quick to install. The user brings power to the door, because secure lock microelectronics are powered by a standard lithium battery inside every programmable ASSA CLIQ® Remote key.

## Challenge

Rotherham Metropolitan Borough Council (RMBC) is the local government authority for Rotherham, England. Another critical part of RMBC work involves administering public housing, including overseeing changes of tenant. Inevitably, properties stand vacant between tenancies, while different staff carry out work and checks on the property.

Now, relevant staff members carry their own programmable key. Using the ASSA CLIQ® Remote Web Manager, security administrators issue the keys with the exact authorisations everyone needs remotely via wall programming devices. Access rights for a key can be amended at any time – and from anywhere with a web connection.

At this time, keys must pass securely between staff from multiple departments as well as contractors. RMBC identified key handover as a major bottleneck in their property work flow.

There's no more key swapping, saving staff time and the council money. It's also easier to manage out-of-hours contractors, because RMBC can program keys to work for a limited time-period.

They sought a new locking system that could:

- Upgrade the security of vacant properties spread across Rotherham, particularly as the risk of crime and vandalism increases when houses are empty
- Flexible access right management
- Streamline key management to ensure properties stood empty for less time
- Make more efficient use of the council's limited housing security budget

The result: a streamlined work flow, with fewer tenant delays, properties empty for less time, and lower RMBC admin costs.

## Solution

By eliminating altogether the need for physical key handover, ASSA CLIQ® Remote technology instantly removed work flow delays.