



SMARTAIR™ Guest secures the Commodore Hotel

TESA

ASSA ABLOY

ASSA ABLOY, the global leader
in door opening solutions

Devon rooms with a view secured by SMARTair™ Guest

"The SMARTair™ Guest system was installed on all new doors and was done cost effectively and with minimum disruption, even while the hotel was fully occupied."

Gary Woolaway, owner, Commodore Hotel



Project

Hotel: Commodore Hotel (www.commodore-instow.co.uk)

Location: North Devon, England

Devices installed: SMARTair™ Guest wireless escutcheons

ASSA ABLOY brand: Mul-T-Lock

ASSA ABLOY partner: Keyhole Surgery, Devon

Year of installation: 2010

Challenge

Family run since opening in 1969, the Commodore Hotel recently expanded its seaside premises, adding 25 new rooms with views of the Devon coast. High standards are very important in all areas of the business, so the hotel owners required a new secure access system that would work seamlessly with the luxurious feel of the refurbishment.

Key Requirements

- Secure access control without the cost and inconvenience associated with traditional systems
- An unobtrusive wireless system that did not compromise the contemporary look of the newly refitted rooms
- A user-friendly room access system that would appeal to the 21st-century traveller
- A system that could be fitted without disrupting day-to-day business: closing the hotel to fit new locks was not an option
- An access control package which was tailored specifically for use in small hotels and guesthouses
- A system that would be cost effective to install and to run on a day-to-day basis

Solution

The Commodore Hotel installed SMARTair™ Guest escutcheons in every new room, working together with door latches from ASSA ABLOY mortised into the doors. SMARTair™ Guest is a bolt-on solution for securing both external and internal doors, and can often be fitted to locks with the option of retaining existing key systems.

Because there's no wiring – and no need to change the doors – SMARTair™ Guest allows building aesthetics to remain as the designer intended.

"I was working at the same time as the cleaners to make sure we didn't disturb the guests," says Andrew Percy, locksmith at Keyhole Surgery. "I was able to fit the lock case and install the product from start to finish in about 2 hours for each door. I would recommend the system for small hotels, as for locksmiths it's just like fitting door furniture, so labour time is minimised."

It's easy for a manager to administer the SMARTair™ Guest system, adding and removing access authorisations instantly. If a guest loses a card, there's no need to change the locks: the manager just needs to issue a new card, the lost card will be invalid.