



At a leading UK zoo, CLIQ® is
the access control solution
for the next 20 years

ASSA ABLOY
Opening Solutions

Experience a safer
and more open world



Administration Software



Wall programming device



Keys

With CLIQ, authorised staff can access the zoo securely at all hours

“The CLIQ system enables us to have secure control over our keys.”

Claire Oldham, Director of Discovery and Learning, Twycross Zoo



Project

Company: Twycross Zoo (www.twycrosszoo.org)

Type: Visitor attraction / public space

Location: East Midlands, England

Devices installed: 13 dp CLIQ® padlocks, 1 dp CLIQ® Euro profile single cylinder, 20 dp Scan oval cylinder (mechanical), 15 dp CLIQ® user keys, 1 CLIQ® wall updater

Year of installation: 2005–16

ASSA ABLOY brand: ASSA

Challenge

Twycross Zoo is an internationally renowned primate conservation with a wide variety of monkeys and all 4 types of great ape. In March 2015, the zoo announced the launch of a £55 million plan to develop its site over the coming 20 years.

A new, flexible key based access solution was at the heart of a future vision for zoo security. Essential requirements for any new installation included:

- Access control functions that would offer a significant upgrade on the previous master-key suite
- Dependable security for the site’s many staff and visitors
- The ability to admit zookeepers and vets securely outside of normal operating hours
- A system that would eliminate the security threat posed by lost keys, or those copied without authorisation
- A future-proofed system that matched the management’s vision for the next 2 decades of zoo operation

Solution

The Twycross Zoo development team worked closely with trusted contractor Rossells to select the right key management solution. They chose CLIQ, which was installed at the zoo’s gibbon habitat. This simple, intelligent mechatronical locking system with programmable locks and keys has immediately improved security and access for all site users. Now, access rights of any lost key can be revoked. Generating a detailed audit trail for a key or lock is straightforward.

With CLIQ, only staff with the necessary authority and training can access animal enclosures. It’s also easy for system administrators to issue time defined user keys via the web-based management software. These can permit vets or keepers access to the enclosures for a specific time period outside regular opening hours – for example, during an emergency. When the time period expires, the key no longer works.

“The CLIQ system has allowed the zoo to operate more efficiently,” says Chris Bowles, Director at Rossells.

“We have plans to install CLIQ across the whole zoo, as we redevelop the site,” adds Claire Oldham, the zoo’s Director of Discovery and Learning.